

UK B2C E-COMMERCE SALES FORECASTS: 2015 TO 2018 PUBLICATION DATE: JULY 2015

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GIOBA



- Founded in 2005 and headquartered in Hamburg, Germany, yStats.com is one of the world's leading secondary market research companies.
- We are committed to providing the most up-to-date and objective data on Global B2C E-Commerce and Online Payment markets to sectorleading companies worldwide.
- Our multilingual staff researches, gathers, filters and translates information from thousands of reputable sources to synthesize accurate and timely reports in our areas of expertise, covering more than 100 countries and all global regions.
- Our market reports focus predominantly on online retail and payments, but also cover a broad range of related topics including M-Commerce, Cross-Border E-Commerce, E-Commerce Delivery, Online Gaming and many others.
- Given our numerous citations in leading media sources and journals worldwide, including Forbes and the Wall Street Journal, we are considered one of the most highly-reputed international secondary market research companies with an expertise in the areas of B2C E-Commerce and Online Payment.

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UK B2C E-COMMERCE SALES FORECASTS: 2015 TO 2018 GENERAL INFORMATION

PRODUCT DETAILS	Title: Type of Product: Category: Covered Regions: Covered Countries: Language: Formats: Number of Charts:	UK B2C E-Commerce Sales Forecasts: 2015 to 2018 Market Report B2C E-Commerce N/A UK English PDF & PowerPoint 26			
PRICES*	Single User License: Site License: Global Site License:	 € 450 (exc. VAT) € 675 (exc. VAT) € 900 (exc. VAT) 			
QUESTIONS ANSWERED IN THIS REPORT	At what rates are B2C E-Commerce sales in the UK forecasted to grow by various sources? How is the B2C E-Commerce share of total retail sales in this country predicted to develop in the future? How does the UK compare to other leading markets worldwide in online share of total retail sales? What are some of the general characteristics and market trends in B2C E-Commerce in the UK? What is UK's rank compared to other leading B2C E-Commerce markets worldwide and in Europe?				
SECONDARY MARKET RESEARCH	Our reports are exclusively based on secondary market research. Our researchers derive information and data from a variety of reliable published sources and compile the data into understandable and easy-to-use formats.				
ADVANTAGES	Maximum Objectivity Reliable Sources Up-To-Date Analysis Boardroom-Ready PowerPoir Guidance For Strategic Comp				

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UK B2C E-COMMERCE SALES FORECASTS: 2015 TO 2018 KEY FINDINGS



UK IS THE WORLD'S LEADER IN B2C E-COMMERCE SHARE OF TOTAL RETAIL SALES

The UK was the third largest B2C E-Commerce market in the world in terms of sales and the largest in Europe in 2014. It is also one of the most advanced: online shopper penetration in the UK is the highest of the EU and all OECD countries, with close to 80% of Internet users making their purchases online. Also, by penetration on total retail sales in the country, B2C E-Commerce in the UK ranks first among the leading markets worldwide and is predicted to keep this position in the near future.

Nevertheless, some major primary sources agree on the fact that online retail in the UK still has a room for growth. Their predictions concerning growth rates vary from high single-digit to low double-digit numbers for the period for the next three to four years. As a result, the B2C E-Commerce share of total retail sales in the UK is forecasted to reach new heights of more than 15%. And yet, relative to other leading B2C E-Commerce markets the expected growth rate is modest, even compared to other advanced European markets, Germany and France. Due to rapid advancement of emerging markets, especially China, the UK's share of global B2C E-Commerce sales is expected to decrease slightly in 2018.

The UK's B2C E-Commerce market is not only one of the highest ranking in terms of market size, but also a trend setter. Omnichannel retail is a major topic in the UK, as the surging popularity of click-and-collect option blurs the boundaries between online and offline retail. Multichannel merchants such as Tesco and Asda are exploring the ways of benefiting from this trend in competition with major pure online retailers, such as Amazon.



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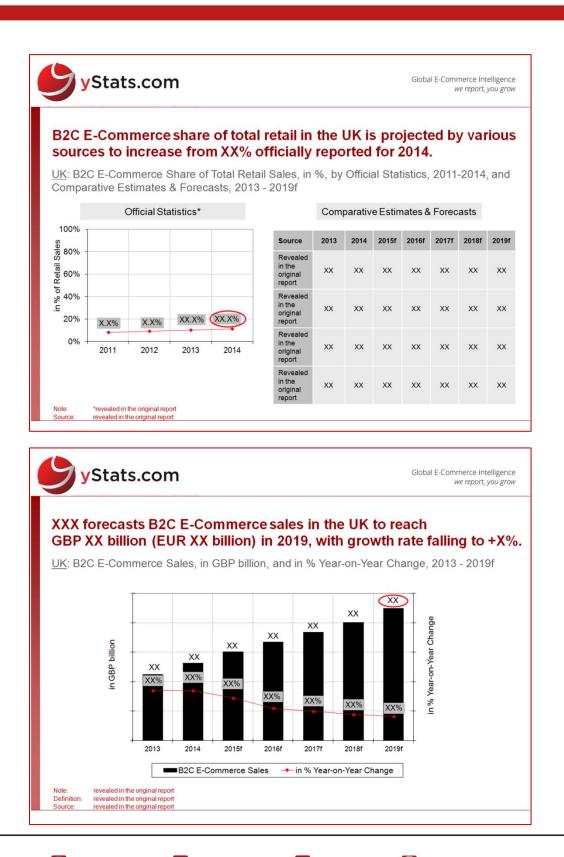
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UK B2C E-COMMERCE SALES FORECASTS: 2015 TO 2018 REPORT-SPECIFIC SAMPLE CHARTS





UK B2C E-COMMERCE SALES FORECASTS: 2015 TO 2018 METHODOLOGY

GENERAL METHODOLOGY OF OUR MARKET REPORTS

• The reports are compiled based on secondary market research. Secondary research is information gathered from previously published sources. Our reports are solely based on information and data acquired from national and international statistical offices, industry and trade associations, business reports, business and company databases, journals, company registries, news portals and many other reliable sources. By using various sources we ensure maximum objectivity for all obtained data. As a result, companies gain a precise and unbiased impression of the market situation.

• Cross referencing of data is conducted in order to ensure validity and reliability.

• The source of information and its release date are provided on every chart. It is possible that the information contained in one chart is derived from several sources. If this is the case, all sources are mentioned on the chart.

• The reports take into account a broad definition of B2C E-Commerce, which might include mobile commerce. As definitions may vary among sources, exact definition used by the source (if available) is included at the bottom of the chart.

• Our reports include text charts, pie charts, bar charts, rankings, line graphs and tables. Every chart contains an Action Title, which summarizes the main idea/finding of the chart and a Subtitle, which provides necessary information about the country, the topic, units or measures of currency, and the applicable time period(s) to which the data refers. With respect to rankings, it is possible that the summation of all categories amounts to more than 100%. In this case, multiple answers were possible, which is noted at the bottom of the chart.

• Reports are comprised of the following elements, in the following order: Cover page, preface, legal notice, methodology, definitions, table of contents, management summary (summarizing main information contained in each section of report) and report content (divided into sections and chapters). When available, we also include forecasts in our report content. These forecasts are not our own; they are published by reliable sources. Within Global and Regional reports, we include all major developed and emerging markets, ranked in order of importance by using evaluative criteria such as sales figures.

• If available, additional information about the data collection, for example the time of survey and number of people surveyed, is provided in the form of a note. In some cases, the note (also) contains additional information needed to fully understand the contents of the respective data.

• When providing information about amounts of money, local currencies are most often used. When referencing currency values in the Action Title, the EUR values are also provided in brackets. The conversions are always made using the average currency exchange rate for the respective time period. Should the currency figure be in the future, the average exchange rate of the past 12 months is used.

• The reports include mainly data from the last 12 months prior to the date of report publication. Exact publication dates are mentioned in every chart.

METHODOLOGY OF OUR UK B2C E-COMMERCE SALES FORECASTS: 2015 TO 2018 REPORT

• This report covers the forecasts for B2C E-Commerce sales in the relevant country. The forecasts were produced by various reputable sources and may vary in definition, methodology used and the time period referenced. The report is based on purely secondary market research and does not contain any sales forecasts produced by the report publisher.

• The first chapter provides an overview of B2C E-Commerce market in the relevant country and international comparisons. The overview includes information about Internet and online shopper penetration, major market trends and market players. In the comparisons charts, the country is compared to other selected leading B2C E-Commerce markets worldwide in sales, growth and retail share forecasts. In some cases, several sources were used in one chart to produce most comprehensive comparisons.

• The next chapter summarizes all forecasts included in the report in one table, featuring source, forecasts for each available year, CAGR and definition. The CAGR in the table varies with respect to the time period referenced by various sources. CAGR is reported based on sales in original currency used by the source, while the reported sales values might have been converted to another currency for better comparability. This chapter also contains the projected change in share of the country in global B2C E-Commerce sales and in share of B2C E-Commerce on total retail sales in the country.

• The rest of the report contains charts with forecasts produced by various sources. Each chart contains B2C E-Commerce sales forecast for the relevant country from one source. Where applicable, year-on-year or CAGR growth rates are shown. The sales values shown on the chart are in the currency as used by the source. The source and any notes and definitions related to the forecast are included on the chart. The charts are included in the order of descending CAGR.



UK B2C E-COMMERCE SALES FORECASTS: 2015 TO 2018 RELATED REPORTS

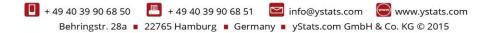
PUBLISHED RELATED REPORTS

REPORT	PUBLICATION DATE	PRICE *	
China B2C E-Commerce Sales Forecasts: 2015 to 2018	July 2015	€ 450	
Russia B2C E-Commerce Sales Forecasts: 2015 to 2018	July 2015	€ 450	
Europe Online Payment Methods: Full Year 2014	March 2015	€ 1,450**	
Europe M-Commerce Snapshot 2015	March 2015	€ 950	
Europe Clothing B2C E-Commerce Market 2015	January 2015	€ 950**	
Europe Online Gaming Market 2015	April 2015	€ 950	
Omnichannel Trend in Global B2C E-Commerce and General Retail 2015	March 2015	€ 950	
Global M-Commerce 2015: Smartphones & Tablets	March 2015	€ 1,950	
Global B2C E-Commerce & Online Payment Market 2014	October 2014	€ 3,950**	
Global B2C E-Commerce Market 2014	October 2014	€ 2,950**	
Global Online Payment Methods: Full Year 2014	March 2015	€ 2,450**	

UPCOMING RELATED REPORTS

REPORT	PUBLICATION DATE	PRICE*
USA B2C E-Commerce Sales Forecasts: 2015 to 2018	July 2015	€ 450
Germany B2C E-Commerce Sales Forecasts: 2015 to 2018	July 2015	€ 450
France B2C E-Commerce Sales Forecasts: 2015 to 2018	July 2015	€ 450
Japan B2C E-Commerce Sales Forecasts: 2015 to 2018	July 2015	€ 450
South Korea B2C E-Commerce Sales Forecasts: 2015 to 2018	July 2015	€ 450
Top 8 Global B2C E-Commerce Country Sales Forecasts: 2015 to 2018	July 2015	€ 2,950

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ABOUT YSTATS.COM FREQUENTLY ASKED QUESTIONS

ABOUT US

Why use yStats.com?

yStats.com can be your provider of the most current B2C E-Commerce data. Whether you seek country-specific, topic-specific, regional or global information, we ensure through secondary market research maximum objectivity for all data obtained. With our boardroom-ready PowerPoint presentations you save time and money.

What are the benefits of secondary market research?

Secondary research is a not only a cost-effective alternative to conducting primary research studies, but it is also a time-efficient solution. Our researchers derive information and data from a variety of reliable published sources and compile the data into understandable and easy-to-use formats.

Does yStats.com provide consulting services?

No, we do not provide consulting services in any form.

OUR PRODUCTS

What types of Products does yStats.com offer?

yStats.com offers individual market reports and full access subscriptions. The full collection of our reports can be found on our website. A list of soon-to-be-published reports can be found in the Upcoming Reports Section on our homepage. For a more extensive list of upcoming reports, please contact us directly. For more information about our full access subscription, please see our Full Access page. Apart from market reports and subscription, yStats.com also offers custom research services.

What is your research methodology?

Our reports are exclusively based on secondary market research. Our researchers derive information and data from a litany of previously published, reliable sources and compile the data into understandable and easy-to-use formats.

From which sources is information for reports derived?

Our reports are solely based on information and data acquired from national and international statistical offices, industry and trade associations, business reports, business and company databases, journals, company registries, news portals and many other reliable sources. By using various sources we ensure maximum objectivity for all data obtained.

Is information in the reports comparable across countries?

Due to the fact that information included in the market reports is derived from different sources which might rely on different definitions, some information might not be comparable across countries.

What are the report format options?

Our reports are published in PDF and PowerPoint formats. Power-Points are ready-to-use for boardroom presentations, but also easily editable to suit your business needs!

Does yStats.com offer reports in other languages?

All of our reports are published in English at this time.

How can I find the most relevant report?

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OUR PRODUCTS (CONT.)

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4. TERMS OF PAYMENT

4.1 All prices for offline orders are to be derived exclusively from the Order Form and/or the documents referenced therein. All prices for orders placed via the online shop are those which are displayed on our website. 4.2 All prices are net and without transportation costs, if applicable, Value Added Tax, if applicable, at the 4.3 For all services that go beyond the scope as agreed under the Order Form, a reasonable additional fee for

4.5 Yo all services that go begins that go begins a greed under the other rollin, a reasonable additional rector these services shall be discussed and agreed upon with the customer before commencement of any work and will be itemized on the final Invoice (if applicable) sent to the customer.
4.4 We will send our Invoice to you upon execution of the Contract, unless agreed otherwise in the Order Form. In the event that you order our product "Full Access Subscription", we will send our Invoice for the first contract year upon execution of the Contract. Any Invoice(s) for any subsequent contract year(s), will be sent to you upon commencement of each contract year.

4.5 All payments shall be due and payable immediately upon the date set forth in the Invoice, without any deductions. Products will not be dispatched and services will not commence until successful processing of payment, excluding the case of custom research orders, in which structured payment terms will be outlined n the Order Form

4.6 All customers' rights of retention or set-off are hereby excluded to the extent that they are not based on the same contractual relationship. Retentions or set-offs are allowed only if the customer's claim is undispu-ted, has become unappeasable or is ready for decision. 4.7 In the event of a customer's default in payment or other apparent credit unworthiness, all remaining

claims against that customer shall become immediately due and payable in full. This only applies if the custo-mer is responsible for the default. We shall be entitled to rescind payment terms previously agreed upon and to demand payment in advance or other appropriate security with respect to pending deliveries. A customer shall be deemed unworthy of credit in particular when he files a petition in bankruptcy or composition proceedings

5. INTELLECTUAL PROPERTY RIGHTS AND INDEMNITIES

5. INTELECTOR PROPERT RIGHTS AND INDEMNITIES 51. All copyrights and other intellectual property rights in connection with our products and all contents of our website remain with us. All data carriers remain our property. The customer/user may not modify, publish, transmit, transfer or sell, reproduce, create derivative works from, distribute, perform, display, or in any way exploit any of the products made available by us, in whole or in part, except as expressly permitted under the Contract

5.2 We, as well as any original sources contained within our product, must expressly be named as the author of any data the customer processes further as contractually negotiated.

5.3 Upon delivery of the product(s) to you and payment of the agreed fee, you obtain a non-exclusive, non-transferable, perpetual right to use the products provided for your internal purposes or any additional purposes set out in the Order Form.

5.4 In the event that the parties agree on a "Single User License" under the Order Form, this means that only one (1) individually named user of an organization shall be entitled to access the report(s). In the event that the parties agree on a "Site License" under the Order Form, this means that up to ten (10) users within a given geographical location (as specified in the Order Form) of an organization shall be entitled to access the report. In the event that the parties agree on a "Global Site License", this means that up to ten (10) worldwide users of an organization shall be entitled to access the report. In both cases, the term "organization" refers to your specific company only and excludes any third parties, including affiliates.

6. TECHNICAL INFORMATION

6.1 We shall provide our products in the following standardized data formats: PowerPoint and PDF. For custom research reports, Excel documents may also be provided, upon request.

6.2 You must ensure that you have the corresponding technical resources to make use of these data. You may not derive any claims in this connection on grounds of breach of obligation.
6.3 Upon successful processing of payment, purchases made via the online shop will be immediately available

to download. For all offline purchases, upon successful processing of payment, you will receive the requested product(s) and service(s) in the aforementioned standardized data formats, and all additional data pertaining thereto within two (2) business days.

7. DEFECTS AS TO QUALITY

7.1 No claims for defects as to quality are triggered by insignificant discrepancies between our products and revices and the warranted quality or fitness for use.
 I.2 Likewise, no claims for defects as to quality may be derived from entrepreneurial risks – e.g., with regard

to questions of entrepreneurial discretion, an erroneous assessment of the market situation or the failure to recognize a business action's merit. 7.3 Defect-based claims are further excluded in cases of excessive or improper use or in connection with

damages caused by extraordinary conditions not reflected in the Order Form. This is also true in cases of subsequent changes made by the customers or third parties unless such changes do not affect the analysis and removal of a given defect.

A Claims for defects as to quality expire within one year from the commencement of the legal statute of limitation. This limitation does not apply to the extent that applicable law stipulates a longer period in cases of intentional or grossly negligent breaches of duty on the part of us, fraudulent concealment of a defect and

injuries to life, body and health. 7.5 Claims for damages and the reimbursement of expenditures are further subject to Section 9

8. LEGAL DEFECTS

8.1 We are liable for products and services infringing on third party rights only if and to the extent that our

products and services are used in accordance with the agreed contractual requirements. 8.2 Unless agreed otherwise, our liability for the infringement on third-party rights is limited to the territory of the European Union and the European Economic Area as well as the place of its services' proper use as agreed under the applicable Order.

8.3 In the event that a third party asserts claims against the customer, alleging that a service performed by us violates its rights, the customer shall promptly notify us. If a service rendered by us violates third party rights, we shall choose one of the below actions, duly taking into consideration the customer's interests: a) procuring for the customer the right to use the service; or b) revising the service to render it free of legal violations.

8.4 Upon our request, the Customer shall assist us with the defense against third party claims according to this section 8, with each of the Parties bearing the costs of the use of its own personnel and counsel.
8.5 Claims the Customer may hold for legal defects expire in accordance with Section 7.4.

8.6 Claims for damages and the reimbursement of expenditures are further subject to Section 9.

9. LIABILITY

9. LABLELTY
9.1 In cases of intentional misconduct and gross negligence, we are fully liable pursuant to applicable law.
9.2 Besides Section 9.1, we are not liable for any damages, especially but not limited to any incidental, special, punitive or consequential damages, loss of profits or loss of data. This limitation does not apply to any claims for damages due to damage to life, body or health in cases of simple negligence and – subject to the limitations set forth hereinafter – due to damage caused by a breach of a material contractual obligation. Material contractual obligations are obligations that (i) you reasonably relied upon at execution of the applicable Order Form and (ii) was of critical significance to the outcome of performance. 9.3 In case of a negligent breach of a material contractual obligation our liability for damages – except for da-

mage to life, body or health - is limited to typical and at the time of the formation of this Contract foreseeable

9.4 The aforementioned limitations do also apply to our liability for fault by our bodies, employees and vicari-

9.5 Our liability for damages under warranties (Beschaffenheitsgarantien) is limited to instances in which the warranty expressly includes such liability.

9.6 Claims for the reimbursement of expenditures and other liability claims asserted by the Customer against us are subject to sections 9.1 through 9.5.

10. CONFIDENTIALITY

10.1 The Parties shall hold in strict confidence for a period of 10 years of the formation of this Contract regarding all data and information materials of which they gain knowledge as part of a Contract, be it orally, in writing or otherwise, directly or indirectly, provided that such data or information materials are designated confidential or must be considered confidential based on their nature, and shall use them exclusively as part of the services covered by the relevant Order. This duty of confidentiality excludes data and information materials that:

a) were already known or accessible to any third party at the time of disclosure;

b) which is lawfully disclosed to you by a third party that is not subject to a confidentiality obligation regarding this data or information; c) must be disclosed by order of and to a government agency or another competent third party; and

d) must be disclosed to legal or tax advisors of the contractual customer in question for consulting purposes. In the cases of Sections b) and c) above, the parties shall (i) promptly inform each other about a given request and prior to disclosing confidential information, and (ii) limit the disclosure of confidential information to the

num required. 10.2 We may use your company name and logo as a reference so long as no contractual details are divulged.

11. IURISDICTION, GOVERNING LAW, MISCELLANEOUS

11.1 In Contracts with merchants, legal persons under public law, or special assets (Sondervermögen) under public law, the place of payment is Hamburg, Germany.

11.2 In Contracts with merchants, legal persons under public law, or special assets (Sondervermögen) under public law, all disputes arising from or in connection with any Contract between the Parties shall exclusively be resolved through the courts of Hamburg. Governing law is German law under exclusion of the CISG.