





Global E-Commerce Intelligence we report, you grow

Sample Report

OBJECTIVE

#### A LIST OF ADVANTAGES

yStats.com provides secondary market research: By using various sources of information we ensure maximus all obtained data. As a result companies get a precise and unbiased impression of the market situation.

- Only reliable sources such as national and international statistical offices, industry and trade associations, business reports, business and company databases, journals, company registries and news portals are used as a basis for the analyses, statistical reports and forecasts.
- Our international employees research and filter all sources and translate relevant information into English. This ensures that the content of the original studies is correctly interpreted.
- yStats.com delivers all research results as PowerPoint files. All data can therefore be used directly for board presentations or be individually adapted.
- If required, yStats.com provides in-depth analysis for all research projects. Simply send us a request.

#### TERMS OF USE AND COPYRIGHT CONDITIONS

- This report is copyrighted. All rights reserved and no part of this report may be reproduced, stored in a retrieval system or transmitted in any form without the prior permission of the publishers.
- The information in this report does not constitute the provision of investment, legal or tax advise. Any views expressed reflect the current views of the original authors, which do no necessarily correspond to the opinions of yStats.com GmbH & Co. KG.
- The information in this report is provided for informational purposes only and without any obligation, whether contractual or otherwise. No warranty or representation is made as to the correctness, completeness and accuracy of the information given or the assessments made.
- We have taken every precaution to ensure that details provided in this report are accurate. The publishers are not liable for any omissions, errors or incorrect insertions, nor for any interpretations made from the document.



This report is subject to the Terms & Conditions of yStats.com GmbH & Co. KG, which can be found at yStats.com. By selection of a license, you agree to the Terms & Conditions which pertain to said license. Please be aware that any misuse of this product or any not in accordance with the aforementioned Terms & Conditions will result in legal action.

The licensing structure is as follows:

**SINGLE USER LICENSE** allows one (1) user to access the downloaded report.

**SITE LICENSE** allows up to ten (10) users of a company within a specified geographic area (i.e. country) to access the downloaded report.

**GLOBAL SITE LICENSE** | allows up to ten (10) user of a company worldwide to access the downloaded report.



Global E-Commerce Intelligence we report, you grow

Sample Report

for

#### Secondary Market Research

- The reports are compiled based on secondary market research. Secondary research is information gathered from previously published sources based on information and data acquired from national and international statistical offices, industry and trade associations, business reports, business reports, business, journals, company registries, news portals and many other reliable sources. By using various sources we ensure maximum object reported data. As a result, companies gain a precise and unbiased impression of the market situation.
- Cross referencing of data is conducted in order to ensure validity and reliability.

# 20

- The source of information and its release date are provided on every chart. It is possible that the information contained in one chart is derived from several sources. If this is the case, all sources are mentioned on the chart.
- The reports include mainly data from the last 12 months prior to the date of report publication. Exact publication dates are mentioned in every chart.

#### Definitions

• The reports take into account a broad definition of B2C E-Commerce, which might include mobile commerce. As definitions may vary among sources, exact definition used by the source (if available) is included at the bottom of the chart.

#### **Chart Types**

• Our reports include text charts, pie charts, bar charts, rankings, line graphs and tables. Every chart contains an Action Title, which summarizes the main idea/finding of the chart and a Subtitle, which provides necessary information about the country, the topic, units or measures of currency, and the applicable time period(s) to which the data refers. With respect to rankings, it is possible that the summation of all categories amounts to more than 100%. In this case, multiple answers were possible, which is noted at the bottom of the chart.

#### **Report Structure**

• Reports are comprised of the following elements, in the following order: Cover page, preface, legal notice, methodology, definitions, table of contents, management summary (summarizing main information contained in each section of report) and report content (divided into sections and chapters). When available, we also include forecasts in our report content. These forecasts are not our own; they are published by reliable sources. Within Global and Regional reports, we include all major developed and emerging markets, ranked in order of importance by using evaluative criteria such as sales figures.

#### **Notes and Currency Values**

- If available, additional information about the data collection, for example the time of survey and number of people surveyed, is provided in the form of a note. In some cases, the note (also) contains additional information needed to fully understand the contents of the respective data.
- When providing information about amounts of money, local currencies are most often used. When referencing currency values in the Action Title, the EUR values are also provided in brackets. The conversions are made using the average currency exchange rate for the respective time period. Should the currency figure be in the future, the average exchange rate of the past 12 months is used.



Global E-Commerce Intelligence we report, you grow

LIABLE

Sample Report

#### **Report Coverage**

• This report covers the buy now, pay later (BNPL) market in North America.

# 20

- The following region/countries were included: North America (the United States and Canada).
- Where available, the following types of information were included: BNPL market size/sales, BNPL share of online and/or total retail sales, share of consumers using BNPL services, main product categories purchased using BNPL, and the leading BNPL market players.
- Not all types of information were included for each country, due to varying data availability.

#### **Report Structure**

- The report starts with an overview of global BNPL market developments and trends. Country comparisons were included, where available. In addition, a ranking of the leading BNPL providers by share of E-Commerce websites and the number of users of the top 3 BNPL providers were provided.
- The rest of the report is divided by region. Regional information is provided first, where available, followed by the country chapters. The countries are included in the order of descending B2C E-Commerce or BNPL sales, depending on availability.



### DEFINITIONS

Global E-Commerce Intelligence we report, you grow

C.

OBJECTIVE 20%	Sample Report			
The following expressions and definitions are used in this market report*:				
BUY NOW, PAY LATER (BNPL)	a service that allows shoppers to receive goods/services prior to making a payment by splits, yment across a set time period or paying back the full amount later.			
BNPL PROVIDERS	companies offering BNPL services. Examples include Affirm, Afterpay and Klarna.			
BNPL SALES	online or total retail sales paid using BNPL methods.			
B2C E-COMMERCE	the sale of products (and services) through electronic transactions via the Internet from businesses to consumers (B2C). A broader definition of retail E-Commerce applied by some sources also includes consumer-to-consumer (C2C) sales.			
B2C E-COMMERCE SALES	the total sales generated either on the B2C E-Commerce market in a certain country or region, or the total sales generated through B2C E-Commerce by a player on the market.			
INTERNET USERS	the total number of inhabitants in a certain country that regularly accesses the Internet.			
ONLINE SHOPPERS	the total number of inhabitants in a certain country or region that make purchases over the Internet.			

Note: \*the definitions used by the original sources might differ from the ones stated on this chart; the exact definition used by each source, where available, is included on the respective charts



## TABLE OF CONTENTS (1 OF

Global E-Commerce Intelligence we report, you grow

Sample Report

#### OBJECTIVE

1. Management Summary

#### 2. Global Overview

- BNPL Industry and Trends Overview, June 2023
- Overview of BNPL Concerns and Regulations, June 2023
- BNPL Market Size, in USD billion, 2022e & 2027f
- Number of BNPL Users, in millions, 2022e & 2027f

# 20

- Share of BNPL Accounting for Total B2C E-Commerce Transaction Value, in %, 2022
- Payment Methods Used At Least 5 Times Per Month, in % of Respondents, September 2022
- Market Shares of BNPL Services, in % of Top B2C E-Commerce Websites Supporting BNPL as a Payment Method, March 2023
- Overview of Apple Pay Later, June 2023
- Overview of Klarna's Activities in BNPL Landscape, June 2023
- Number of Klarna's Users, in millions, & Year-on-Year Change, in %, 2019-2022
- Number of Afterpay's Active Users, in millions, & Year-on-Year Change, in %, December 2019, December 2020, December 2021, March 2022
- Number of Afterpay's Active Sellers, in thousands, & Year-on-Year Change, in %, December 2019, December 2020, December 2021, March 2022
- Number of Affirms's Active Users, in millions, & Year-on-Year Change, in %, June 2019-2022

#### 3. North America

#### 3.1. Regional

• Payment Methods Used At Least 5 Times Per Month, in % of Respondents, September 2022

#### 3.2. USA

- Overview of BNPL Market and Trends, June 2023
- BNPL Payment Value, in USD billion, & Year-on-Year Change, in %, 2021-2026f
- BNPL Users, in millions, & Penetration, in % of Internet Users, 2021-2026f
- Payment Methods Used for Online Purchases, in % of Current Apple Customers, March 2023



## TABLE OF CONTENTS (2 OF

Global E-Commerce Intelligence we report, you grow

Sample Report

#### OBJECTIVE

3. North America (Cont.)

#### 3.2. USA (Cont.)

- BNPL User Penetration, by Generation, in % of Digital Buyers, 2022e & 2026f
- Share of Respondents Currently Using BNPL, in %, 2021 & 2022e

8 X

- Share of Respondents Interested in Future BNPL Use, in %, 2021 & 2022e
- Annual Growth of Online BNPL Purchase Share & BNPL Revenue, in % of Year-on-Year Growth, 2022 vs January-February 2023
- Share of Holiday Shoppers Who Say Having Buy Now Pay Later Options Will Be Essential to Them, in %, September 2022
- Share of Holiday Shoppers Who Say Having Buy Now Pay Later Options is Nice to Have But Not Essential, in %, September 2022
- Attitude Towards Switching Payment Method if the Cost-of-Living Increases Significantly and New Payment Method of Choice if Switched, in %, September 2022
- Breakdown of BNPL Users' BNPL Usage Patterns, in %, August 2022
- BNPL Payment Terms, by Type of Credit Card Use, in % of BNPL Users, August 2022
- Share of BNPL Users Who Expect to Increase Their Use of BNPL, by Type of BNPL Users, in %, August 2022
- Share of Respondents Who Trust Organizations to Provide a Secure Environment for Payments and Purchasing, in % of Respondents, September 2022
- Most Valuable BNPL Reward Features, in % of BNPL Users, July 2022
- Preferences of BNPL Users if BNPL Was Not Offered, in %, August 2022
- Share of Adults Willing to Use BNPL Credit to Make a Purchase, by Product Category, in % of Adults, February 2022
- Annual Increase of BNPL Orders, by Product Category, in %, January-February 2023
- Top Reasons Non-Accepting Merchants Are Not Interested in Offering BNPL, in % of Online Merchants, 2022e
- Top 3 BNPL Platforms Used, in % of BNPL Users, June 2022

#### 3.3. Canada

- Top Reasons Non-Accepting Merchants Are Not Interested in Offering BNPL, in % of Online Merchants, 2022e
- Share of Respondents Who Have Not Heard of BNPL Services Before, in %, July 2022
- Share of Respondents Who Have Not Used BNPL Due to Lack of Need for It, in %, July 2022



Global E-Commerce Intelligence we report, you grow

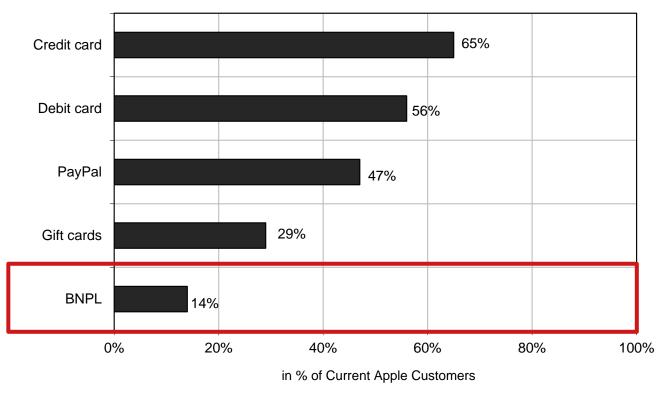
## **TABLE OF CONTENTS**

OBJECTIVE	w 20%		Sample Report
	1.	Management Summary	9 – 12
	2.	Global Overview	13 – 26
	3.	North America	27 – 52
	3.1.	Regional	28 – 28
	3.2.	USA	29 – 49
	3.3.	Canada	50 – 52



## Sample Report 14% of Apple's current customers in the U.S. used B. online purchases in March 2023.

USA: Payment Methods Used for Online Purchases, in % of Current Apple Customers, Mark



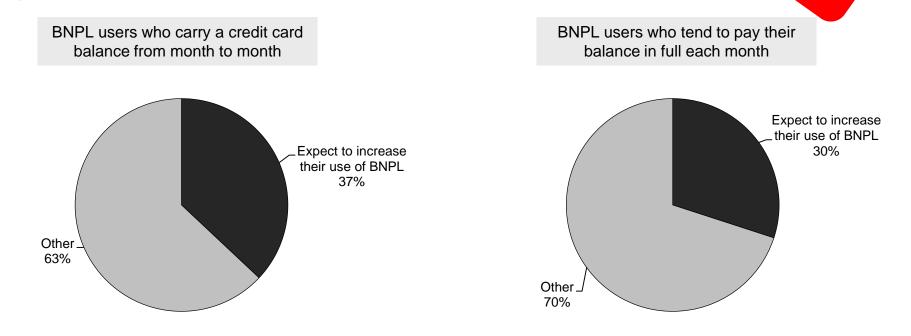
Note: does not add up to 100% due to multiple answers possible

based on a survey conducted in March 2023; question asked: "Which, if any, of the following do you use when making purchases online? Please select all that apply." Survey:: YouGov. March 2023 Source:



# 37% of U.S. BNPL users who typically carry a credit c Report expected to increase their BNPL use, as of Aug. 2022.

<u>USA</u>: Share of BNPL Users Who Expect to Increase Their Use of BNPL, by Type of BNPL 0 August 2022



Survey: based on a survey of 1,800 consumers, of which 485 were BNPL users with a credit card, conducted in August 2022; question asked: "Approximately how much are you planning to use BNPL moving forward? Percentage represents respondents who answered, "significantly more than I do now" or "slightly more than I do now"." Source: McKinsey, October 2022

Stats.com Global E-Commerce Intelligence we report, you grow ADDRESS yStats.com GmbH & Co. KG Behringstr. 28a 🛿 22765 Hamburg 📕 Germany CONTACT Phone: +49 40 - 39 90 68 50 Fax: +49 40 - 39 90 68 51 info@ystats.com SOCIAL MEDIA inkedin.com/company/ystats twitter.com/ystats facebook.com/ystats gplus.to/ystats.com MORE NEWS? Please subscribe to our Newsletter at www.ystats.com