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Global E-Commerce Intelligence
LATIN AMERICA ONAMPLEREPORT
DATE A NOVEMBERT MO23 MTHODS 2023

## PREFACE

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- Cross referencing of data is conducted in order to ensure validity and reliability.
- The source of information and its release date are provided on every chart. It is possible that the information contained in one chart is derived from several sources. If this is the case, all sources are mentioned on the chart.
- The reports include mainly data from the last 12 months prior to the date of report publication. Exact publication dates are mentioned in every chart.


## Definitions

- The reports take into account a broad definition of B2C E-Commerce, which might include mobile commerce. As definitions may vary among sources, exact definition used by the source (if available) is included at the bottom of the chart.


## Chart Types

- Our reports include text charts, pie charts, bar charts, rankings, line graphs and tables. Every chart contains an Action Title, which summarizes the main idea/finding of the chart and a Subtitle, which provides necessary information about the country, the topic, units or measures of currency, and the applicable time periods) to which the data refers. With respect to rankings, it is possible that the summation of all categories amounts to more than $100 \%$. In this case, multiple answers were possible, which is noted at the bottom of the chart.


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- Reports are comprised of the following elements, in the following order: Cover page, preface, legal notice, methodology, definitions, table of contents, management summary (summarizing main information contained in each section of report) and report content (divided into sections and chapters). When available, we also include forecasts in our report content. These forecasts are not our own; they are published by reliable sources. Within Global and Regional reports, we include all major developed and emerging markets, ranked in order of importance by using evaluative criteria such as sales figures.


## Notes and Currency Values

- If available, additional information about the data collection, for example the time of survey and number of people surveyed, is provided in the form of a note. In some cases, the note (also) contains additional information needed to fully understand the contents of the respective data.
- When providing information about amounts of money, local currencies are most often used. When referencing currency values in the Action Title, the EUR values are also provided in brackets. The conversions are made using the average currency exchange rate for the respective time period. Should the currency figure be in the future, the average exchange rate of the past 12 months is used.


## Report Coverage

- This report covers the online payment market in Latin America. It takes into account a wide definition of online payment, including payment methods used in online shopping and mobile payment, such as remote and proximity payments. The information included in this report covers the most recent trends in online payments in Latin America and worldwide.
- The report includes data mostly published in the previous 12 months. The exact date of publication of the source is stated on each chart. The time period which the data refers to differs by source.


## Report Structure

- The global chapter opens the report, featuring an overview of global online and mobile payment developments.
- Next, information about the regional development is included, covering online and mobile payments in Latin America. Furthermore, a text chart with a qualitative overview of the latest developments in online payments and forecasts are included.
- The rest of the report contains country-specific information. The countries in the region are presented in the descending order of B2C E-Commerce sales.
- Depending on data availability, the following types of market information are included: payment methods most used by online shoppers, number and value of online/mobile payment transactions, and mobile payment usage. Not all the mentioned types of information are available for each of the covered countries.


## - ALTERNATIVE PAYMENTS

- E-WALLET/DIGITAL WALLET
- INSTANT PAYMENTS
- B2C E-COMMERCE

BUY NOW, PAY LATER (BNPL)

## - REAL-TIME PAYMENTS

Transter of money made over the Internet following a consumer's payment command, includes pay service purchased in B2C E-Commerce and M-Commerce.

A wide definition of mobile payments includes payments made remotely in M-Commerce and proximity payments made instore, such as via QR code scanning and NFC technology.

A mobile payment where the merchant and the consumer are present in the same location and the interaction between the consumer's device (card, mobile device) and the POS is conducted using a proximity technology (e.g. NFC).

Near Field Communication is a set of standards to create radio communication by bringing devices close together or having them touch each other. In that way, contactless data exchange and contactless payment transactions using an NFCenabled smartphone or other mobile device can take place. Similarly, contactless payments can be made by credit and debit cards enabled with the contactless technology.

Generally refers to payment methods other than credit card or bank card payments. Widely defined, alternative online payment methods include bank transfers and direct debit, digital wallets, pre-paid cards and private label cards, invoice, and digital currency. May also include cash on delivery and card schemes by local companies other than global card brands.

A prepaid digital account, allowing users to store money and use it in online or mobile transactions. The examples of E Wallets or digital wallets include Alipay and PayPal.

Electronic payment solutions for retail which are available $24 / 7 / 365$ and thus result in immediate or close-to-immediate interbank clearing of transactions and crediting of the payees' accounts and confirm the payment to the payer after payment initiation.

The sale of products (and services) through electronic transactions via the Internet from businesses to consumers.
a payment platform or service that allows shoppers to receive goods/services prior to making a payment by splitting the payment across a set time period or pay back the full amount later

Immediate or faster payments that allow businesses and consumers to make and receive payments in real time, providing convenience, speed, and faster availability of funds.

[^0] charts

## 1. Key Takeaways

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Key Takeaways

Management Summary

Global

Latin America

Regional
39-45
Brazil
46-51
52-56
57-60
61-64
65-68
69-72
73-76

## In the Dominican Rep. "online payments" making up operations value increased from 11\% in Aug. 2022 to 12,

Dominican Republic: Breakdown of Bank Card Operations Value, by Channel, in \%, August August 2023

August 2022


August 2023


In Chile, the real-time transactions number is projec, CAGR of +12\% from 2022 to 2027, reaching 1.7 billion.
Chile: Number of Real-Time Payment Transactions, in billions, 2022 \& 2027 f



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