





Sample Report

OBJECTIVE

#### A LIST OF ADVANTAGES

yStats.com provides secondary market research: By using various sources of information we ensure maximus all obtained data. As a result companies get a precise and unbiased impression of the market situation.

- Only reliable sources such as national and international statistical offices, industry and trade associations, business reports, business and company databases, journals, company registries and news portals are used as a basis for the analyses, statistical reports and forecasts.
- Our international employees research and filter all sources and translate relevant information into English. This ensures that the content of the original studies is correctly interpreted.
- yStats.com delivers all research results as PowerPoint files. All data can therefore be used directly for board presentations or be individually adapted.
- If required, yStats.com provides in-depth analysis for all research projects. Simply send us a request.

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for

#### Secondary Market Research

- The reports are compiled based on secondary market research. Secondary research is information gathered from previously published sources based on information and data acquired from national and international statistical offices, industry and trade associations, business reports, business reports, business, journals, company registries, news portals and many other reliable sources. By using various sources we ensure maximum object reported data. As a result, companies gain a precise and unbiased impression of the market situation.
- Cross referencing of data is conducted in order to ensure validity and reliability.

# 20

- The source of information and its release date are provided on every chart. It is possible that the information contained in one chart is derived from several sources. If this is the case, all sources are mentioned on the chart.
- The reports include mainly data from the last 12 months prior to the date of report publication. Exact publication dates are mentioned in every chart.

#### Definitions

• The reports take into account a broad definition of B2C E-Commerce, which might include mobile commerce. As definitions may vary among sources, exact definition used by the source (if available) is included at the bottom of the chart.

#### **Chart Types**

• Our reports include text charts, pie charts, bar charts, rankings, line graphs and tables. Every chart contains an Action Title, which summarizes the main idea/finding of the chart and a Subtitle, which provides necessary information about the country, the topic, units or measures of currency, and the applicable time period(s) to which the data refers. With respect to rankings, it is possible that the summation of all categories amounts to more than 100%. In this case, multiple answers were possible, which is noted at the bottom of the chart.

#### **Report Structure**

• Reports are comprised of the following elements, in the following order: Cover page, preface, legal notice, methodology, definitions, table of contents, management summary (summarizing main information contained in each section of report) and report content (divided into sections and chapters). When available, we also include forecasts in our report content. These forecasts are not our own; they are published by reliable sources. Within Global and Regional reports, we include all major developed and emerging markets, ranked in order of importance by using evaluative criteria such as sales figures.

#### **Notes and Currency Values**

- If available, additional information about the data collection, for example the time of survey and number of people surveyed, is provided in the form of a note. In some cases, the note (also) contains additional information needed to fully understand the contents of the respective data.
- When providing information about amounts of money, local currencies are most often used. When referencing currency values in the Action Title, the EUR values are also provided in brackets. The conversions are made using the average currency exchange rate for the respective time period. Should the currency figure be in the future, the average exchange rate of the past 12 months is used.



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Report Coverage

- This report covers the global online payment market with a focus on alternative payment methods. Alternative online payment methods generally refer to payment methods other than credit card or bank card payments. Online payment methods are defined as methods used by online shoppers to make purchases online via any device.
- Major B2C E-Commerce markets in the global regions are covered, including advanced and emerging, while data availability varied across the countries.
- The report includes data mostly published in the previous 12 months. The exact date of publication of the source is stated on each chart. The time period which the data refers to differs by source.

#### **Report Structure**

• The global chapter opens the report, featuring relevant market trends.

# 20

- The rest of the report is divided by regions presented in the descending order of B2C E-Commerce sales. Within each region, the markets are grouped by advanced and emerging economies, where applicable, and ranked by online sales. Furthermore, where available, regional information was also included.
- Depending on data availability, the following types of market information are included: payment methods most used in online shopping, including cards and alternative methods; attitude of online shoppers to the variety of payment methods offered; breakdown of preferences of online shoppers and of online retail sales by payment methods. Not all the mentioned types of information are available for each of the covered countries.



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### DEFINITIONS

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#### The following expressions and definitions are used in this Online Payment market report\*:

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- ONLINE PAYMENT
  Transfer of money made over the Internet following a consumer's payment command, includes payment
- MOBILE PAYMENT A wide definition of mobile payments includes payments made remotely in M-Commerce and proximity payments made instore, such as via QR code scanning and NFC technology.

• **PROXIMITY MOBILE PAYMENT** A mobile payment where the merchant and the consumer are present in the same location and the interaction between the consumer's device (card, mobile device) and the POS is conducted using a proximity technology (e.g., NFC).

## NFC & CONTACTLESS PAYMENT Near Field Communication is a set of standards to create radio communication by bringing devices close together or having them touch each other. In that way, contactless data exchange and contactless payment transactions using an NFC-enabled smartphone or other mobile device can take place. Similarly, contactless payments can be made by credit and debit cards enabled with the contactless technology.

• CRYPTOCURRENCY A form of digital asset based on a network that is distributed across a large number of computers. This decentralized structure allows them to exist outside the control of governments and central authorities

## ALTERNATIVE PAYMENTS Generally, refers to payment methods other than credit card or bank card payments. Widely defined, alternative online payment methods include bank transfers and direct debit, digital wallets, pre-paid cards and private label cards, invoice, and digital currency. May also include cash on delivery and card schemes by local companies other than global card brands.

- E-WALLET/DIGITAL WALLET A prepaid digital account, allowing users to store money and use it in online or mobile transactions. The examples of E-Wallets or digital wallets include Alipay and PayPal.
- BUY NOW, PAY LATER (BNPL) A payment platform or service that allows shoppers to receive goods/services prior to making a payment by splitting the payment across a set time period or payback the full amount later
- B2C E-COMMERCE The sale of products (and services) through electronic transactions via the Internet from businesses to consumers.

Note: \*the definitions used by the original sources might differ from the ones stated on this chart; the exact definition used by each source, where available, is included on the respective charts



## TABLE OF CONTENTS (1 OF

Global E-Commerce Intelligence we report, you grow

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Sample Report

#### OBJECTIVE

#### 1. Key Takeaways

- Key Takeaways of Global Alternative Payment Methods, November 2023 (1 of 3)
- Key Takeaways of Global Alternative Payment Methods, November 2023 (2 of 3)
- Key Takeaways of Global Alternative Payment Methods, November 2023 (3 of 3)

#### 2. Global Developments

- Preferred Online Payment Methods For E-Commerce Purchases, in % of Adults, June 2022
- Preferred Payment Method When Shopping Online, in % of Respondents, October 2022
- Use of Credit Card Stored in a Mobile Wallet For Online Purchases, by Product Category, in % of Online Shoppers, April 2023
- Use of Digital Wallet For Online Purchases, by Product Category, in % of Online Shoppers, April 2023
- Use of eCash For Online Purchases, by Product Category, in % of Online Shoppers, April 2023
- Use of Cryptocurrency For Online Purchases, by Product Category, in % of Online Shoppers, April 2023
- Use of Pay-By-Instalments Plan For Online Purchases, by Product Category, in % of Online Shoppers, April 2023
- Breakdown of Online Shoppers' Feelings Towards Select Alternative Payment Methods At Online Checkout, in % of Online Shoppers, April 2023
- Value of Contactless Card Transactions, in USD trillion, 2022e & 2027f
- Virtual Card Transaction Value, in USD trillion, 2022e & 2027f
- BNPL B2C E-Commerce Sales, in USD billion, 2022e & 2027f
- Number of BNPL Users, in millions, 2022e & 2027f

8 2

- Value of Digital Wallet Transactions, in USD trillion, 2023e & 2028f
- Total Number of OEM Pay E-Commerce Transactions, in USD billion, Growth in Transactions, in %, & Average Transaction Volume Per OEM Pay User, in USD, 2026f
- Share of OEM Pay E-Commerce Transactions Stemming From Purchases of Digital Goods, in %, 2026f
- Most Accessible vs Most Preferred Online Payment Method, in % of Adults, June 2022
- Share of Consumers Agreeing With the Following Statements Related to Security of Online Payment, in %, April 2023
- Share of Consumers Agreeing With the Following Statements Related to Digital and Mobile Wallets, in %, April 2023
- QR Code Payment Transaction Value, in USD billion, 2023e & 2028f
- Cryptocurrency Payment Value, in USD billion, 2020-2025f



Sample Report

#### OBJECTIVE

- 3. Asia-Pacific
- 3.1. Regional
  - BNPL Payment Value, in USD billion, 2023e & 2028f

# 20

3.2. Advanced Markets

#### 3.2.1. Japan

- Most Used Payment Methods, in % of Respondents, January 2023
- Breakdown of Smartphone Payment Use, by Amount of QR Code Payment and Contactless Payment Services, in % of Internet Users, January 2023

TABLE OF CONTENTS (2 OF

- Top 5 QR Code Mobile Payment Services, in % of QR Code Mobile Payment Users, January 2023
- Top 5 Contactless Mobile Payment Services, in % of Contactless Mobile Payment Service Users, January 2023
- Share of Shoppers Using a Mobile Wallet For Last Physical Purchase, in %, Q3 2022
- Breakdown of Digital Wallet Use Frequency Among Adults, in %, May 2022

#### 3.2.2. South Korea

- Breakdown of B2C E-Commerce Payment Methods, in %, 2022
- Number of Real-Time Payment Transactions, in billions, 2022 & 2027f

#### 3.2.3. Australia

• BNPL Sales, in AUD billion, FY 2021 & FY 2022

#### 3.2.4. New Zealand

• BNPL Transaction Value, in USD billion, 2023e & 2026f

#### 3.2.5. Singapore

- Share of Adults That Used a BNPL Service, in %, Q3 2022
- Share of Shoppers Using a Mobile Wallet For Latest Physical Purchase, in %, Q3 2022
- Share of Adults Who Own a Mobile Wallet and Have Used It in the Past Year, in %, 2022



## TABLE OF CONTENTS (3 OF

Global E-Commerce Intelligence we report, you grow

Sample Report

#### OBJECTIVE

#### 3.3. Emerging Markets

#### 3.3.1. China

• B2C E-Commerce Payments Value, in USD trillion, 2023e & 2027f

8 20

• Breakdown of Digital Wallet Use Frequency Among Adults, in %, May 2022

#### 3.3.2. Taiwan

• Breakdown of Most Preferred Online Payment Methods, in % of Internet Users, Q3 2022

#### 3.3.3. Hong Kong

- Number of Real-Time Payment Transactions, in billions, 2022 & 2027f
- Share of Adults Who Own a Mobile Wallet and Have Used It in the Past Year, in %, 2022
- Number of E-Wallet Users, by E-Wallet Provider, in millions, May 2023e

#### 3.3.4. India

- B2C E-Commerce Payment Value, in USD billion, 2023e & 2027f
- Number of Digital Payment Transactions, in billions, FY 2022-23 & FY 2026-27f
- Value of Digital Payment Transactions, in INR trillion, FY 2022-23 & FY 2026-27f
- Number of BNPL Users, in millions, 2022e & 2027f
- Breakdown of Digital Wallet Use Frequency Among Adults, in %, May 2022

#### 3.3.5. Indonesia

- Digital Payment Platform Use, by Digital Payment Platform Type, in % of Internet Users, H1 2022
- Digital Wallet and Mobile Banking Use, by Generation, in % of Respondents, H1 2022

#### 3.3.6. Vietnam

- Share of Adults Who Own a Mobile Wallet and Have Used It in the Past Year, in %, 2022
- Share of Adults That Used a BNPL Service, in %, Q3 2022



## TABLE OF CONTENTS (4 OF

Global E-Commerce Intelligence we report, you grow

Sample Report

#### OBJECTIVE

3.3. Emerging Markets (Cont.)

#### 3.3.7. Malaysia

• Share of Adults Who Own a Mobile Wallet and Have Used It in the Past Year, in %, 2022

#### 4. North America

#### 4.1. Regional

• Share of Payment Methods Used at Least 5 Times Per Month, in % of Consumers, September 2022

#### 4.2. USA

- Breakdown of Payment Methods Which Consumers Used For Their Most Recent Online Retail Purchase, in % of Consumers, December 2022
- Share of Respondents Agreeing With Following Statements Related to Security of Online Payments, in %, April 2022
- Share of Consumers Who Adopted Select New Payment Methods in the Past Year, in %, May 2022
- Share of Respondents Who Use Two or More Forms of Digital Payments, in %, 2021 & August 2022
- Breakdown of Respondents Likely to Use Apple Pay Later Over Other BNPL Services, in %, March 2023
- Breakdown of Respondents Likely to Use Apple Pay Later Over Other BNPL Services, by Age Groups, in %, March 2023
- Share of Respondents Who Use at Least One E-Wallet or Mobile Payment App For Online vs In-Store Purchases, in %, July 2023
- Breakdown of Mobile Payment Apps or E-Wallets Most Commonly Used For Online or In-Store Purchases, in %, July 2023
- Breakdown of Main Reasons Among Respondents For Not Using Mobile Payment Solutions More Often, in % of Respondents, July 2023
- Share of Respondents Identifying Top Features That Would Make Them More Comfortable When Making Online Purchases, in %, April 2023
- Share of Adults Who Used a Digital Wallet at Least Once in the Past Month, in %, February 2023
- BNPL Users, in millions, and Penetration Rate, in % of Internet Users, 2021-2026f
- Share of Consumers Who Have Already Used BNPL Services, in %, March 2022 & March 2023
- Share of Consumers That Used BNPL Services, by Age Group, in %, March 2023
- Most Used BNPL Providers, in % of Consumers, March 2023

8 20

- Top Payment Apps Used For Making Payments, in % of Adults, July 2022
- Share of Consumers That Prefer to Shop at Merchants That Accept Cryptocurrency, by Generation in %, March 2022



## TABLE OF CONTENTS (5 OF

Global E-Commerce Intelligence we report, you grow

Sample Report

#### OBIECTIVE

#### 4. North America (Cont.)

#### 4.2. USA (Cont.)

- Share of Consumers Who Are Very or Extremely Interested in Using Cryptocurrency When Making Purchases from Merchan Discounts, in %, March 2022
- Reasons For Not Using Cryptocurrency, in % of Respondents, October 2022

# 20

- Top Changes in Payment Habits When Making Purchases, incl. "Cryptocurrencies", in % of Respondents, April 2022
- Share of Merchants Who Are Planning to Accept New APMs in the Next One to Three Years, in %, July 2023
- Share of Merchants Who Recognize That Failing to Accept APMs Could Impact Sales And Revenue, in %, July 2023

#### 4.3. Canada

• Top Alternative Payment Methods Used When Making Online Payments, in % of Respondents, April 2023

#### 5. Europe

#### 5.1. Regional

- Payment Methods That Were Used at Least 5 Times a Month, in % of Respondents, September 2022
- Breakdown of Number and Value of Online Payments, by Payment Instrument, in % of All Online Payments, June 2022
- Share of Shoppers Who Use PayPal For Online Payments, by Select Countries, in %, 2022

#### 5.2. UK

- Share of In-Store Shoppers Who Used Contactless Cards For Payments vs Those Who Used Digital Wallets, in %, October 2022
- Share of Respondents Who Used eCash in the Past 12 Months and Stated It as Their Preferred Online Payment Method, in %, April 2023
- Types of Digital Wallets That Were the Primary Means of Payment, in % of Smartphone Users, September 2022
- Share of Online Purchases Paid For Using BNPL Services, in %, January 2022 & January 2023

#### 5.3. Germany

- Frequently Used Online Payment Methods, in % of Respondents, June 2022
- Share of Apple Pay And PayPal Users Who Use the Service Every Day or Several Times a Week, in %, June 2022
- Share of Respondents Who Used eCash in the Past 12 Months And Stated It as Their Preferred Online Payment Method, in %, April 2023



## TABLE OF CONTENTS (6 OF

Global E-Commerce Intelligence we report, you grow

Sample Report

#### OBJECTIVE

- 5. Europe (Cont.)
- 5.3. Germany (Cont.)
  - Share of Online Shoppers Who Have Used BNPL For Online Shopping, by Age, in %, April 2022
  - Breakdown of Main Reasons Why Online Shoppers Used BNPL, in %, April 2022

#### 5.4. France

- Breakdown of Digital Wallet Usage, in % of Smartphone Users, September 2022
- Share of Respondents Who Used BNPL to Pay For Their Internet Purchases, in %, 2022

#### 5.5. Spain

- Breakdown of Most Used Digital Wallets, in % of Smartphone Users, September 2022
- Share of the Top Payment Methods Used For Online Payment, in % of Online Transactions, Q1 2023

#### 5.6. Italy

• Value of Digital Payments, in EUR billion, 2021 & 2022

# 20

- Value of Contactless Payments, in EUR billion, 2021\* & 2022
- Value of Innovative Payment Methods and Mobile & Wearable Payments Value For In-Store Payments, in EUR billion, 2021\* & 2022

#### 5.7. Netherlands

• Top 3 Payment Methods Used For Online Purchases, in % of Online Purchases April 2023

#### 5.8. Sweden

• Breakdown of the Use of Contactless Payments, in % of Respondents, October 2022

#### 5.9. Belgium

• Number of Online Payments Made via Bancontact or Payconiq, in billions, 2021 & 2022



## TABLE OF CONTENTS (7 OF

Global E-Commerce Intelligence we report, you grow

Sample Report

#### OBIECTIVE

#### 5. Europe (Cont.)

#### 5.10. Austria

• Share of Respondents Using PayPal, in %, August 2022

# 20

- Share of Respondents Who See Digital Euro as a Replacement of Other Payment Methods, in %, August 2022
- Breakdown of Payment Methods Consumers Use Already vs Those They Wish to Use in the Future, in % of Respondents, December 2022

#### 5.11. Poland

- Types of Payments Used For Online Purchases, in % of Online Shoppers, June 2022
- Breakdown of Payment Services Most Commonly Used When Shopping Online, in % of Online Shoppers, June 2022
- · Share of Respondents Who Used BNPL to Finance Their Purchases, in %, 2022e

#### 5.12. Portugal

• Use of Mobile Phone as a Payment Device, by Type of Payment Method, in % of Internet Users, August 222

#### 6. Latin America

#### 6.1. Regional

- Share of Alternative Payment Methods Making Up Total B2C E-Commerce Volume, in %, 2022e
- Real-Time Payments Volume, in billions, 2022 & 2027f
- Real-Time Payments Share of Total Electronic Payments, in %, 2022 & 2027f

#### 6.2. Brazil

• Number of Real-Time Payment Transactions, in billions, 2022 & 2027f

#### 6.3. Mexico

• Number of Real-Time Payment Transactions, in billions, 2022 & 2027f

#### 6.4. Argentina

Number of Real-Time Payment Transactions, in millions, 2022 & 2027f



## TABLE OF CONTENTS (8 OF

Global E-Commerce Intelligence we report, you grow

Sample Report

LIABLE

#### 6. Latin America (Cont.)

#### 6.5. Colombia

- B2C E-Commerce Payment Volume, by Payment Method, in USD billion, and Year-on-Year B2C E-Commerce Payment Method, in %, 2022e
- Number of Real-Time Payment Transactions, in millions, 2022 & 2027f

#### 6.6. Chile

• Number of Real-Time Payment Transactions, in billions, 2022 & 2027f

#### 6.7. Dominican Republic

• Number of Internet Banking Users, in millions, 2020-2022

# 20

#### 6.8. Peru

- B2C E-Commerce Payment Volume, by Payment Method, in USD billion, and Year-on-Year B2C E-Commerce Payment Method Growth, in %, 2022e
- Number of Real-Time Payment Transactions, in billions, 2022 & 2027f

#### 7. Middle East & Africa

#### 7.1. Regional

- Share of Digital Wallets Making Up Total Online Spending, in %, 2023e
- Real-Time Payments Volume, in billions, 2022 & 2027f
- Real-Time Payments Share of Total Electronic Payments, in %, 2022 & 2027f
- Breakdown of Payment Methods Used in B2C E-Commerce, in %, 2025f
- CAGR of Electronic Payment Methods, in %, 2020-2025f

#### 7.2. UAE

- Digital Payment Transaction Value, in USD billion, 2021\* & 2031f
- Number of Real-Time Payment Transactions, in millions, 2022 & 2027f



## TABLE OF CONTENTS (9 OF

Global E-Commerce Intelligence we report, you grow

Sample Report

#### OBJECTIVE

- 7. Middle East & Africa (Cont.)
- 7.3. Saudi Arabia
  - Breakdown of B2C E-Commerce Payment Methods, in %, 2022

# 20

• Number of Real-Time Payment Transactions, in billions, 2022 & 2027f

#### 7.4. Jordan

- BNPL Use, in % of Respondents, July 2022
- Number of Digital Payment Users, by Select Digital Payment Type, in millions, August 2023
- Number of Digital Payment Transactions, by Select Digital Payment Type, in millions, August 2023

#### 7.5. South Africa

• Share of Adults That Used a BNPL Service, in %, Q3 2022

#### 7.6. Egypt

- Number of Digital Wallets, in millions, Q2 2022\* & Q3 2022
- Number of Online Transactions Carried Out Using Digital Wallets, in millions, Q2 2022\* & Q3 2022
- Number of Real-Time Payment Transactions, in millions, 2022 & 2027f
- BNPL Use, in % of Respondents, July 2022

#### 7.7. Nigeria

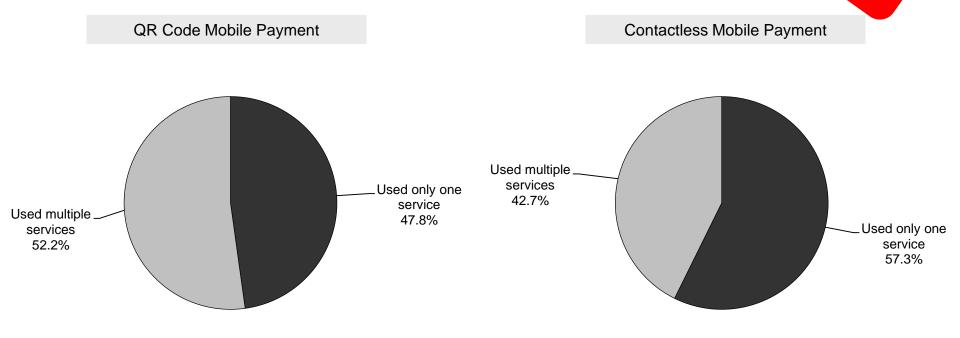
Number of Real-Time Payment Transactions, in billions, 2022 & 2027f



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# In Jan. 2023, 47.8% of Internet users in Japan used on the Report mobile payment, while 57.3% used one contactless mobile

Japan: Breakdown of Smartphone Payment Use, by Amount of QR Code Payment and Com Payment Services, in % of Internet Users, January 2023



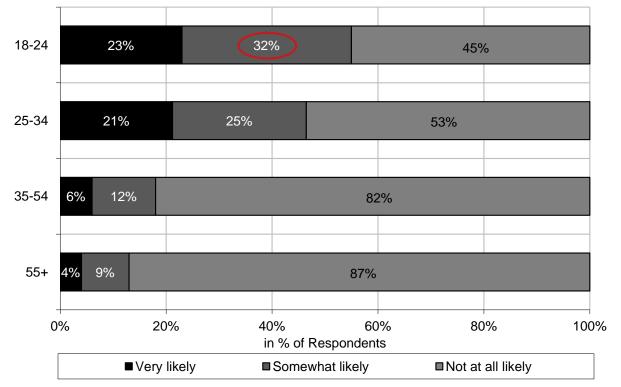
Survey: based on an online survey of 14,608 QR code payment users and 6,427 smartphone contactless payment users, aged 18-69, conducted online between January 27, 2023 and January 31, 2023
 Source: MMD Research Laboratories, February 2023



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# 32% of U.S. respondents in the age range 18-24 were Report to use Apple Pay Later over other BNPL services as of M. Services

USA: Breakdown of Respondents Likely to Use Apple Pay Later Over Other BNPL Services, Groups, in %, March 2023



based on a survey of 4,351 respondents across US, aged 18+, conducted between 29th March - 31st March 2023; guestion asked: "How likely are you to use Apple Pay Later Survey: over other BNPL services such as Klarna and Affirm?" Source:

CivicScience, April 2023

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